Zero Waste, Ethique, & The Market

Carrie Chalfant LEAD 720





Porter's Competitive Forces

• RIVALRY:

There are lots of shampoo bars out there. Many/most are eco-friendly. Who will come out on top is still to be determined, though.

SUPPLIER POWER:

Lots of suppliers, some new companies, many large companies pivoting to a trend. Low supplier power because lots of options.

CUSTOMER POWER:

Literally everyone needs shampoo, and buyers come at all different price points and with lots of different needs. Low switching costs. High power.

• THREAT OF NEW ENTRANTS:

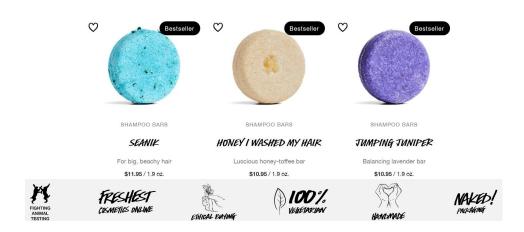
It's hard to do better than Ethique. Because they started out with such a strong vision, they beat almost everyone in quality, and are poised to be among the best in bars. They are also pretty large, now. Low threat.

• THREAT OF SUBSTITUTES:

Again, lots of options. Not everyone wants to order shampoo online. Currently, high threat!



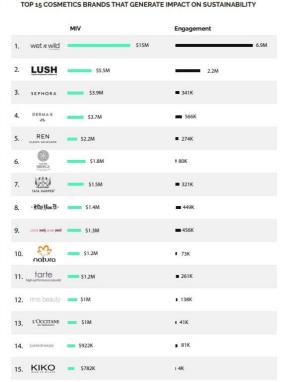
What differentiating strategies are others using?



1

- Differentiator: Size & recognition
- Vegetarian, not vegan
- No packaging and/or recycled packaging
- Cheaper







Therapeutic Shampoo & Conditioner Set

16.0 oz Item: SCLP2

**** 4.4

Q&A 3 Answered Questions

14 Reviews Write a Review 80% of respondents would recommend this to a friend

Works in four ways to gently cleanse, de-flake, soothe and nourish the scalp and hair,

Benefit: Cleanses, de-flakes, soothes and nourishes,















Wind Energy (Certificates)

SOLD OUT

Love Beauty and Planet Coconut Water Shampoo + Conditioner Bar, Adult Unisex

\$4.99 Target Compare prices from 5+ stores

**** 135 product reviews

Yes vegan. Volume and bounty. Body and strength for fine hair. Beautifully clean hair & small acts of love inside.

Love Beauty and Planet · All-in-one · Moisturizing · Reconstructing · Volumizing · Detangling · Coconut · Sulfate-free · Paraben-free · Organic

Differentiator: Cheeeeap

Differentiator: Wind energy

format, still eco-conscious

Recyclable, not no-waste

Gluten and soy free

Differentiator: More traditional

Only two options

\$22.50

Recyclable cartons



\$3.60 Amazon.com 89% positive seller rating | Compare prices from 5+ stores

★★★★ 121 product reviews

Yes vegan. Blooming colour. Vibrancy for colour treated hair. Formulated without Phthalates. Beautiful clean hair & small acts ...

Love Beauty and Planet · Shampoo · Moisturizing · Coconut · Sulfate-free · Paraben-free · Color Treated · Organic · Cruelty-free · 4 oz



LOVE peauly

planel

2 in 1 SHAMPOO & CONDITIONER BAR

Ethique

- Is this ad exciting?
- Would you watch this ad until the end? (If I weren't making you \(\cup ?\))
- How does it make you feel?



https://www.youtube.com/watch?v=jQJnlCzz4QY

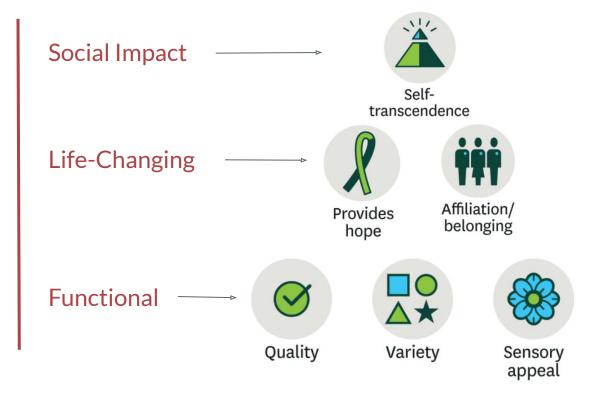
Dr. Squatch

- How do you feel about this ad?
- Is this ad problematic or no?
 - Would you watch this ad until the end?
- Would you buy this product?
 - https://drsquatch.com/about



https://www.youtube.com/watch?v=cjEK7gQKRDY

Ethique Value Pyramid



What Value Pyramids might others be using?

















cost

Joshua
Casual User
Desire: Vanity



Madison
"The Only
Shampoo I'll Use
Again"
Desire: Love of
Power



TerriWhole-Family User
Desire: Rivalry to be
Best Mom

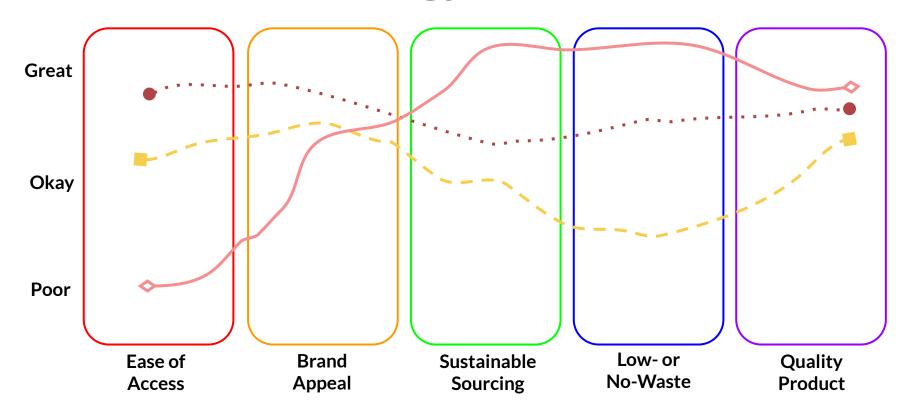


RebeccaOn-Trend User
Desire: Acquisitiveness

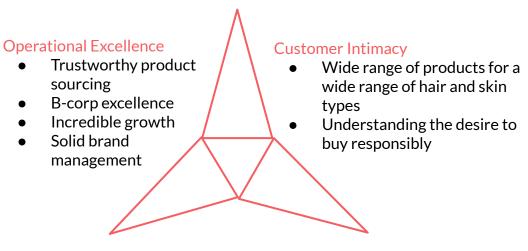


Blue Ocean Strategy Canvas





Conclusion: Blue Ocean?



Product Leadership

- Healthy products with low PH
- Beautifully packaged, designed, and scented
- New products all the time

Ethique's Key Differentiators:

- The very best product (blue ocean!)
- Zero Waste (blue ocean!)
- Brand-new products that cater to many needs

Where it needs to improve to keep up with competition:

- Distribution and availability
- Marketing as strong as their product.

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